



Schools Benefits Terms

A. Important information

These Schools Benefits Terms were last updated on 4 September 2026.

These Schools Benefits Terms set out the terms on which we make Schools Benefits available to you. They form part of, and should be read together with, the Spriggy Terms and Conditions available at www.spriggy.com.au/terms (the **Spriggy Terms**).

Words that are defined in the Spriggy Terms have the same meaning in these Schools Benefits Terms, unless they are given a different meaning here. Some additional words used in these Schools Benefits Terms are defined in the “Definitions” section at the end of this document.

These Schools Benefits Terms apply in addition to the Spriggy Terms. If there is any inconsistency between these Schools Benefits Terms and the Spriggy Terms in relation to Schools Benefits, these Schools Benefits Terms prevail to the extent of that inconsistency.

By linking a Reference Account to your Rebate Account, or otherwise accessing or using Schools Benefits, you agree to these Schools Benefits Terms. If you do not agree to them, you must not link a Reference Account or otherwise access or use Schools Benefits.

B. Terms

1. Access to Schools Benefits

Schools Benefits is a feature available to a Parent whose Plan includes access to Schools Benefits (an **Eligible Plan**), which includes any free trial period associated with such Eligible Plan. You can find out whether your Plan is an Eligible Plan at www.spriggy.com.au/pricing or in the Spriggy App.

Schools Benefits is available to Parents only. An Additional Parent User or a Child is not entitled in their own right to link a Reference Account, to have Eligible Transactions counted towards a Rebate, or to receive a Rebate, and nothing in these Schools Benefits Terms gives an Additional Parent User or a Child any such right.

You will have access to Schools Benefits while:

- you are a Parent on an Eligible Plan; and
- your access to the Sites, or to features or Products available through the Sites, has not been suspended, restricted or otherwise limited in accordance with the Spriggy Terms.

If your access is suspended, restricted or otherwise limited, Eligible Transactions on your Reference Account will not count towards a Rebate during that time.

2. What Schools Benefits gives you

Schools Benefits lets you link a Reference Account to your Rebate Account. Once linked, we calculate a Rebate based on the Eligible Transactions made on the Reference Account during each Rebate Period, in accordance with section B.4 (Calculating your Rebate), and pay that Rebate to you in accordance with section B.6 (Payment of your Rebate).

The number of Eligible Transactions that count towards your Rebate, and the value of your Rebate, depend on your Plan. Different Eligible Plans may have a different Transaction Value or Monthly Transaction Cap, as set out in the Rebate Table in section B.4.

3. Linking your Reference Account

How linking works

You may link a Reference Account to your Rebate Account through the Spriggy App. To do this, you will need to provide the details of the Spriggy Schools account you want to link.

A Reference Account may only be linked to one Rebate Account at a time. If the Spriggy Schools account you want to link is already linked to another Rebate Account, you will not be able to link it to your Rebate Account unless and until that other link is removed.

Your Rebate Account may only be linked to one Reference Account at a time. If you link a new Reference Account, this replaces any Reference Account that was previously linked to your Rebate Account.

Your authority to link a Reference Account

By linking a Reference Account, you represent and warrant to us that:

- you are the Client of the Reference Account; or
- you have the consent of the Client of the Reference Account (and, if the Client is under 18 years of age, the consent of the Client's parent or legal guardian) to link that account to your Rebate Account and to the matters in this section B.3;
- all information you give us in connection with the linking is true, accurate and complete; and
- you will tell us promptly if you cease to have the authority described above, including if the Client withdraws their consent.

We do not verify that you are the Client of a Reference Account, or that you otherwise have the authority described above. You are responsible for ensuring that you have that authority, and for any consequences if you do not.

Sharing of information

By linking a Reference Account, you consent to Spriggy Schools sharing with us the information about the Reference Account that is reasonably necessary to calculate and administer a Rebate, including the number, value and date of Eligible Transactions on the Reference Account. The Spriggy Privacy Policy and section B.12 (Privacy) of these Schools Benefits Terms explain how that information is handled.

Unlinking

You can unlink a Reference Account from your Rebate Account at any time through the Spriggy App. We may also unlink a Reference Account from your Rebate Account in accordance with section B.5 (Fair use of Schools Benefits) or section B.9 (When your access to Schools Benefits ends).

Once a Reference Account is unlinked, Eligible Transactions made on that account no longer count towards a Rebate. Unlinking does not affect a Rebate that has already accrued for a Rebate Period that ended before the date of unlinking.

4. Calculating your Rebate

The Rebate Table

The Rebate Table current as at the date of these Schools Benefits Terms is:

Plan	Transaction Value	Monthly Transaction Cap
Spriggy Plus	\$0.29	10 Eligible Transactions
Spriggy Premium	\$0.29	No Monthly Transaction Cap (see section B.5, Fair use of Schools Benefits)

The current Rebate Table is also available at www.spriggy.com.au/pricing. We may change the Rebate Table in accordance with section B.8 (Changes to Schools Benefits).

How we calculate your Rebate

For each Rebate Period, your Rebate is calculated as: the Transaction Value for your Plan, multiplied by the number of Eligible Transactions made on your Reference Account during that Rebate Period, up to the Monthly Transaction Cap (if any) that applies to your Eligible Plan.

Example ('Spriggy Plus'): if there are 6 Eligible Transactions on your Reference Account in a Rebate Period, your Rebate for that Rebate Period is \$1.74, calculated as 6 x \$0.29. If there are 14 Eligible Transactions, your Rebate is capped at \$2.90, calculated as 10 x \$0.29, because Plus has a Monthly Transaction Cap of 10 Eligible Transactions.

Example ('Spriggy Premium'): your Rebate for a Rebate Period is \$0.29 for each Eligible Transaction on your Reference Account in that Rebate Period, with no Monthly Transaction Cap, subject to section B.5 (Fair use of Schools Benefits).

What counts as an Eligible Transaction

A Transaction has the meaning given in the Spriggy Schools Terms. Not every Transaction on your Reference Account counts as an Eligible Transaction for the purpose of calculating your Rebate. A Transaction does not count as an Eligible Transaction if:

- it occurs before the date your Reference Account is linked to your Rebate Account, or after the date it is unlinked;
- it is refunded, reversed, charged back, or is the subject of an Unauthorised Transaction claim (as defined in the Spriggy Schools Terms);
- it has no order fee associated with it in the first place, which occurs in certain schools where your merchant absorbs the order fee or pays it on your behalf;
- it is made on a Reference Account that is, at the time of the Transaction, linked to more than one Rebate Account, to the extent this occurs due to an error or a breach of section B.3; or
- we reasonably determine that it should be excluded under section B.5 (Fair use of Schools Benefits).

We calculate Eligible Transactions using information provided to us by Spriggy Schools. We are not responsible for the accuracy of that information. If Spriggy Schools corrects or updates it (for example, because a Transaction is later refunded) we may adjust a Rebate accordingly, including by adjusting a future Rebate payment.

If you change Plan

If you change your Plan during a Rebate Period, the Transaction Value and Monthly Transaction Cap that applies to that whole Rebate Period is the one that applies to your Plan on the last day of that Rebate Period.

5. Fair use of Schools Benefits

Schools Benefits, including the ability to link a Reference Account with no Monthly Transaction Cap under a Plan, is intended to reward you by reference to genuine, ordinary use of the Spriggy Schools Product by the Client of the Reference Account (or an Authorised Person) for its intended purpose, such as ordering food or paying for certain school-related costs for a Child. It is not intended to be used, and must not be used, for the purpose of generating, inflating or maximising a Rebate.

If we reasonably believe that:

- Eligible Transactions on a Reference Account have been made, in whole or in part, for the purpose of generating, inflating or maximising a Rebate rather than for genuine use of the Spriggy Schools Product;
- a Reference Account has been linked, or Transactions have otherwise been structured, for that purpose; or
- you have otherwise engaged in fraud, or serious or repeated misuse, of Schools Benefits,
- we may, acting reasonably, do any one or more of the following:
 - exclude the relevant Transactions from the calculation of a Rebate;
 - decline to pay a Rebate, or the affected part of a Rebate;
 - recover a Rebate that has already been paid, including by debiting the Parent Wallet associated with your Rebate Account;
 - unlink the Reference Account from your Rebate Account; and/or
 - suspend or terminate your access to Schools Benefits in accordance with section B.9.

This section does not limit our rights under section B.3 (Suspension and termination) of the Spriggy Terms. If your conduct also breaches the Spriggy Terms, we may act under that section as well as, or instead of, acting under this section B.5.

6. Payment of your Rebate

We calculate and pay your Rebate for a Rebate Period after that Rebate Period has ended. We aim to pay your Rebate within 10 Business Days of the end of the Rebate Period.

Your Rebate is paid into the Parent Wallet associated with your Rebate Account. We do not pay a Rebate in cash, or to any other account or payment method. For this reason, your Rebate Account must be open at the time of the Rebate for us to make the payment.

Your Rebate is a separate payment made by Spriggy to you. It does not reduce, and is not a waiver of, the Annual Spriggy Membership Fee or any other fee payable under the Spriggy Terms. Your Annual Spriggy Membership Fee remains payable in full in accordance with section B.2 (Fees and charges) of the Spriggy Terms.

7. Relationship with Spriggy Schools

Spriggy Schools is a product offered by Spriggy Schools Pty Ltd ABN 48 650 445 819 (**Spriggy Schools**), a Spriggy group entity.

Spriggy Schools is not a Product for the purposes of the Spriggy Terms, and is not issued, provided, guaranteed or endorsed by any Product Provider. Access to and use of the Spriggy Schools Product is governed solely by the Spriggy Schools Terms and Conditions, available at www.spriggyschools.com.au/terms (the **Spriggy Schools Terms**).

Spriggy Schools is not a party to these Schools Benefits Terms, and has no obligations to you, or to us, under these Schools Benefits Terms. Nothing in these Schools Benefits Terms affects your rights or obligations under the Spriggy Schools Terms, or Spriggy Schools' rights or obligations to you.

Without limiting section B.1 (General terms) of the Spriggy Terms, we are not liable to you for any loss you suffer (directly or indirectly) as a result of:

- the unavailability, suspension, error or termination of the Spriggy Schools Product or your Reference Account;
- Spriggy Schools failing to provide accurate or timely information to us about Transactions on your Reference Account;
- Spriggy Schools changing, suspending or terminating the Spriggy Schools Product, or ceasing to carry on business; or
- any other event or matter beyond our reasonable control.

8. Changes to Schools Benefits

We may make changes to Schools Benefits, including to the Rebate Table, or add, vary, suspend or withdraw Schools Benefits, at any time.

A change that reduces the Transaction Value for your Plan, reduces a Monthly Transaction Cap for your Plan, or introduces a Monthly Transaction Cap where none previously applied to your Plan, is a change that is materially adverse to you, and we will give you at least 30 days' prior notice in accordance with section B.10 (Changes to these Terms) of the Spriggy Terms.

A change that increases the Transaction Value for your Plan, increases or removes a Monthly Transaction Cap for your Plan, or is otherwise not materially adverse to you, may be made without notice, by updating the version of these Schools Benefits Terms or the Rebate Table available at www.spriggy.com.au/terms.

If we stop making Schools Benefits available at all, that is a change that is materially adverse to you, and we will give you at least 30 days' prior notice in accordance with section B.10 (Changes to these Terms) of the Spriggy Terms.

Sometimes a change will happen for reasons outside our reasonable control. If that happens, we may not be able to give you 30 days' prior notice. In that case, we will notify you as soon as reasonably practicable. This does not affect your right to terminate your agreement with us in accordance with section B.3 (Suspension and termination) of the Spriggy Terms.

9. When your access to Schools Benefits ends

Your access to Schools Benefits ends when:

- your Plan is no longer an Eligible Plan;
- your agreement with us under the Spriggy Terms is terminated, by you or by us;
- your access to the Sites, or to features or Products available through the Sites, is suspended, restricted or otherwise limited in accordance with the Spriggy Terms (in which case your access to Schools Benefits ends for the period of that suspension, restriction or limitation);
- we stop making Schools Benefits available, in accordance with section B.8; or
- we unlink your Reference Account, or suspend or terminate your access to Schools Benefits, in accordance with section B.5 (Fair use of Schools Benefits).

Once your access to Schools Benefits ends, Eligible Transactions on your Reference Account no longer count towards a Rebate, and you will not be able to link a new Reference Account, until your access to Schools Benefits resumes (if it does).

Rebates that have accrued but not yet been paid when your access to Schools Benefits ends, will be paid provided that your Rebate Account is open at the time we attempt to make payment.

10. Australian Consumer Law and liability

Nothing in these Schools Benefits Terms excludes, restricts or modifies any guarantee, term, condition, warranty, right or remedy that is implied or imposed by law and that cannot lawfully be excluded, restricted or modified. This includes the consumer guarantees under the Australian Consumer Law.

The limitation of liability in section B.1 (General terms) of the Spriggy Terms applies to Schools Benefits and to these Schools Benefits Terms.

11. Complaints

If your complaint is about Schools Benefits, or about a Rebate, you can contact us using any of the methods set out in section B.9 (Contacting us and complaints) of the Spriggy Terms. We will handle your complaint in accordance with that section.

If your complaint is about the Spriggy Schools Product, your Reference Account, or a Transaction, you should contact Spriggy Schools directly in accordance with the Spriggy Schools Terms.

12. Privacy

By linking a Reference Account, you consent (or confirm that you have sought the consent from the Client of the Reference Account in accordance with Section B.3) to Spriggy Schools sharing with us the information about the Reference Account that is reasonably necessary for us to calculate and administer your Rebate, including the number, value, date and status (for example, whether refunded or reversed) of Transactions on the Reference Account. We do not receive, and Spriggy Schools does not share with us, itemised details of the Goods purchased in a Transaction.

We handle personal information we receive in connection with Schools Benefits in accordance with our Privacy Policy and section B.5 (Privacy) of the Spriggy Terms.

We do not disclose your personal information to Spriggy Schools in connection with Schools Benefits, other than confirming whether a Reference Account remains linked to a Rebate Account.

13. Changes to these Schools Benefits Terms

We may make changes to these Schools Benefits Terms from time to time. Section B.10 (Changes to these Terms) of the Spriggy Terms applies to those changes.

Changes to the Rebate Table, or to Schools Benefits more generally, are dealt with in section B.8 of these Schools Benefits Terms.

Definitions

Words defined in the Spriggy Terms have the same meaning in these Schools Benefits Terms, unless they are given a different meaning below.

Client has the meaning given in the Spriggy Schools Terms.

Eligible Plan means a Plan that includes access to Schools Benefits. Whether a Plan is an Eligible Plan is set out at www.spriggy.com.au/pricing and in the Spriggy App.

Eligible Transaction means a Transaction on a Reference Account that counts towards a Rebate, determined in accordance with section B.4 (Calculating your Rebate).

Monthly Transaction Cap means, for an Eligible Plan, the maximum number of Eligible Transactions that may be counted towards a Rebate in a Rebate Period, as set out in the Rebate Table.

Rebate means the amount Spriggy pays to a Rebate Account under these Schools Benefits Terms, calculated in accordance with section B.4 (Calculating your Rebate).

Rebate Account means the Parent’s Spriggy family membership, and the Parent Wallet associated with it, that is linked to a Reference Account under these Schools Benefits Terms.

Rebate Period means a calendar month, or such other period as we notify to Parents from time to time.

Rebate Table means the table in section B.4 (Calculating your Rebate) setting out the Transaction Value and Monthly Transaction Cap (if any) for each Eligible Plan, as amended from time to time.

Reference Account means the Client’s Schools account (as defined in the Spriggy Schools Terms) that is linked to a Rebate Account under these Schools Benefits Terms.

Schools Benefits means the feature of that name that we make available to a Parent on an Eligible Plan, described in these Schools Benefits Terms.

Schools Benefits Terms means these terms, as amended from time to time.

Spriggy Schools means Spriggy Schools Pty Ltd ABN 48 650 445 819.

Spriggy Schools Terms means the Spriggy Schools Terms and Conditions available at www.spriggyschools.com.au/terms, as amended from time to time.

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Transaction has the meaning given in the Spriggy Schools Terms.

Transaction Value means the dollar value used to calculate a Rebate for each Eligible Transaction, as set out in the Rebate Table.

Unauthorised Transaction has the meaning given in the Spriggy Schools Terms.

In these Schools Benefits Terms, the interpretation rules set out in the “Definitions” section of the Spriggy Terms apply, including as to the meaning of **including**, references to money, headings, and joint and several liability.